

Websites that hire chat moderator to work from home:

1. Modsquad

Formerly known as Metaverse Mod Squad, this company has been providing customer support, community, and social media services since 2007. With over 10,000 mods all over the world, its client list includes big names like Warner Bros, Harper Collins, the NFL, Electronic Arts, and the US State Department.

2. Operadorchat

Operadorchat is one of the newest companies in the scene, having been established only in 2016. They pay per message instead of an hourly rate, with average weekly earnings coming up to \$200 according to the company.

3. Liveworld

Monitor social media posts, interact with customers, and author responses to queries on the fly as LiveWorld's social media customer care agent. This is a part-time job but you'll have to be ready to work nights, weekends, and holidays.

4. The Chat Shop

The Chat Shop is a UK-based company that offers live chat services to large brands around the world. Depending on the project assigned to you, your job as their chat agent might involve selling services, increasing leads, or providing customer support. You'll be working full-time as their employee and not an independent contractor.

5. SiteStaff Chat

The SiteStaff Chat is similar to the previous company in that they both require strong typing, grammar, and multi-tasking skills. However, while The Chat Shop mostly hires for full-time positions, this company's chat hosts work part-time shifts. This means that this is the better choice if you can't devote 40 hours a week.

6. Arise

Arise hires independent work-at-home chat agents to serve their clients' chat needs. As a chat agent, you'll provide real-time support and troubleshooting to customers.

7. Concentrix

Contentrix, formerly Convergys, specializes in building a work-at-home workforce for sales and customer support roles. They're currently hiring in 35 states for remote customer support roles. To work with Concentrix, you'll need a computer, an internet connection, and a secure workspace. Specific clients may have additional requirements.

8. SiteStaff

Sitestaff provides boutique chat services for businesses. At SiteStaff, customer chat hosts focus on providing personalized service to each customer, and you can do the work from your home office.

9. Apple At Home Advisors

Depending on where you live, Apple might have an At Home Advisor position waiting for you. Aside from the competitive pay, there are numerous perks, including the eligibility to participate in the company stock plan, a 25% employee and 15% family discount, medical and dental insurance, 401K plan, and lots of room and resources for career growth.

10. Amazon Customer Service

Tech giant Amazon is hiring remote customer service associates who can work 20 to 29 hours on regular weeks and up to 60 hours during peak seasons when customer call and chat volume significantly increase. Since it is a fast-paced environment, you'll need to have a strong focus and excellent problem-solving skills.